

Important: When you copy and paste this letter into an email please be sure to replace the **XXX placeholder** with more specific and appropriate information before sending it to the ISP.

To: ISP Customer Support
Subject: Remove Constant Contact Block

Hello. My name is **XXXX** and I have been a customer of your services since **XXXX**. I understand that you employ filters and/or blacklists to protect customers like myself from unsolicited email; however, this has made it impossible for me to receive newsletters, announcements, and promotions that I have requested. I value these communications and would like to receive them using this email address.

The sender of these emails uses an email marketing service called Constant Contact. Constant Contact is not an open relay and has strict anti-spam policies in place. Because your filters block emails from Constant Contact I am unable to receive these communications.

I ask that you please help me determine why these emails are being blocked. For further information about Constant Contact or to request more information from them such as log files, the Operations team can be reached at - 781.472.8103 or ops@constantcontact.com.

Mail from Constant Contact can be found by the following characteristics for whitelisting:

"Envelope from:" domains:

@in.constantcontact.com
@in.confirmedcc.com

Sending IPs:

All mail from \$cmpny is sent from:

IP Range: 208.75.123.0 - 208.75.123.255
CIDR: 208.75.123.0/24
Network/Netmask: 208.75.123.0 255.255.255.0

Specific IPs sending from this range:

208.75.123.1 coi001.confirmedcc.com
208.75.123.2 coi002.confirmedcc.com
208.75.123.3 coi003.confirmedcc.com
208.75.123.103 coi103.confirmedcc.com

208.75.123.130 ccm22.constantcontact.com
208.75.123.131 ccm23.constantcontact.com
208.75.123.132 ccm24.constantcontact.com
208.75.123.133 ccm25.constantcontact.com
208.75.123.134 ccm134.constantcontact.com
208.75.123.135 ccm135.constantcontact.com
208.75.123.161 ccm26.constantcontact.com

208.75.123.162 ccm27.constantcontact.com
208.75.123.163 ccm38.constantcontact.com
208.75.123.164 ccm39.constantcontact.com
208.75.123.165 ccm165.constantcontact.com
208.75.123.166 ccm166.constantcontact.com
208.75.123.167 ccm167.constantcontact.com
208.75.123.168 ccm168.constantcontact.com
208.75.123.169 ccm169.constantcontact.com
208.75.123.170 ccm170.constantcontact.com
208.75.123.171 ccm171.constantcontact.com
208.75.123.172 ccm172.constantcontact.com
208.75.123.173 ccm173.constantcontact.com
208.75.123.174 ccm174.constantcontact.com
208.75.123.175 ccm175.constantcontact.com
208.75.123.176 ccm176.constantcontact.com
208.75.123.177 ccm177.constantcontact.com
208.75.123.178 ccm178.constantcontact.com
208.75.123.179 ccm179.constantcontact.com
208.75.123.180 ccm180.constantcontact.com
208.75.123.181 ccm181.constantcontact.com
208.75.123.182 ccm182.constantcontact.com
208.75.123.183 ccm183.constantcontact.com
208.75.123.184 ccm184.constantcontact.com
208.75.123.185 ccm185.constantcontact.com
208.75.123.186 ccm186.constantcontact.com
208.75.123.193 ccm33.constantcontact.com
208.75.123.194 ccm34.constantcontact.com
208.75.123.195 ccm35.constantcontact.com
208.75.123.196 ccm36.constantcontact.com
208.75.123.197 ccm197.constantcontact.com
208.75.123.198 ccm198.constantcontact.com
208.75.123.200 ccm200.constantcontact.com
208.75.123.201 ccm201.constantcontact.com
208.75.123.202 ccm202.constantcontact.com
208.75.123.225 ccm29.constantcontact.com
208.75.123.226 ccm30.constantcontact.com
208.75.123.227 ccm31.constantcontact.com
208.75.123.228 ccm32.constantcontact.com
208.75.123.245 mail245.nutshellmail.com
208.75.123.250 ccm37.constantcontact.com

Please contact me when this problem has been resolved.

Sincerely,

XXXXXX